

Maureen E. Gormley, MPH, MA, RN

Chief Operating Officer
NIH Clinical Center



Academic Degrees

BSN, Boston College School of Nursing, *magna cum laude*

MPH, Yale University School of Medicine, academic honors

MA, Human and Organizational Systems, Fielding Graduate University

Doctor of Philosophy, Candidate,

Human and Organizational Systems, Fielding Graduate University

Biosketch

Over her 27-year career at the National Institutes of Health (NIH), Ms. Gormley has enjoyed working in an environment rich with scientific leaders and clinical experts whose mission is further discovery in the field of medicine. As Chief Operating Officer of the Clinical Center, the national research hospital of the NIH, her responsibilities include leadership of operations, planning, and administration. In this role, she oversees patient nutrition, facilities management, housekeeping, materials management, social work, spiritual care, communications, patient recruitment, training/organizational development, acquisitions, and the Edmond J. Safra Family Lodge. Additionally, Ms. Gormley is responsible for the development of the Clinical Center's annual operating plan and serves as executive secretary to the NIH Advisory Board for Clinical Research.

Ms. Gormley was hired in 1987 as an administrative fellow in the Clinical Center Office of the Director. In the early 1990s, she became involved in the field of organizational quality improvement, specifically its application in the healthcare industry. In 1995, Ms. Gormley became Special Assistant to the Director of the Clinical Center, serving as principal advisor on operational and governance issues, coordinating key staff projects, writing senior briefing materials, and making recommendations relating to continuous improvement of administrative and operational programs. Subsequently, she advanced to the position of Chief, Administrative Management and Planning and was appointed to her current position in 1999.

Ms. Gormley led the multi-year activation effort for the 240-bed Mark O. Hatfield Clinical Research Center, which culminated in the patient move into the new hospital in April 2005. Other major accomplishments include organization-wide innovations for cost containment, improving the management of employee performance, and linking strategic planning with quality improvement. Over the past several years, Ms. Gormley has led a school-to-work transition program known as Project SEARCH which has successfully trained and hired youth with intellectual disabilities into the mainstream NIH workforce. She is currently completing a qualitative research study exploring workplace stigma toward employees with intellectual disability.

Awards

- International Public Management Association Program Manager of the Year (2012)
- DHHS Secretary's Award for Distinguished Service (2012)
- NIH Director's Award for Outstanding Leadership (2011)

- NIH Director's Award for Patient Travel Policy (2009)
- Presidential Rank of Meritorious Executive (2008)
- NIH Merit Award for Guidance on Security Issues (2006)
- DHHS Secretary's Team Award for Distinguished Service (2006)
- NIH Director's Award for Hurricane Katrina response (2005)
- NIH Special Act/Service Awards (1999, 2000)
- NIMH Intramural Clinical Research Program Recognition Award (1998)
- NIH Director's Award (1998)
- Commendation Medal, U.S. Public Health Service (1995)
- Clinical Center Director's Award (1994)
- Exceptional Capability Promotion, U.S. Public Health Service (1992)